

Business Central SaaS Update Readiness Checklist

A step-by-step guide to prepare for Microsoft's biannual updates—with less risk and effort

Let's Get Started

Microsoft Business Central's biannual updates require careful planning to minimize risk and disruption. This five-phase approach will guide you through the essential steps, from reviewing release notes to confidently deploying updates in production.



Phase 1: Understand What's Changing

- Review the official Microsoft release plan
- ✓ Identify new features that affect key workflows or data models
- O Determine any deprecated functionality or breaking changes
- Flag features that require user training or process changes



Phase 2: Prepare Your Environment

- Inventory all customizations, extensions, and ISV apps
- Onfirm licensing and support status of third-party tools
- Check for any unsupported custom code
- ♥ Communicate roles, responsibilities, and timelines internally

Need help auditing your environment? ArcherPoint by Cherry Bekaert can help.



Phase 3: Deploy the Update to a Sandbox

- Apply the new update to the sandbox
- ♥ Confirm that data and configurations migrate cleanly
- Ocument the steps for a future production deployment



Phase 4: Test and Validate

- Run regression tests on your most critical workflows (order-to-cash, procure-to-pay, reporting, etc.)
- ✓ Validate third-party apps and extensions still function properly
- Test integrations with external systems (e.g., payroll, CRM)

Set a **recurring calendar reminder** to review Microsoft's release plans every 6 months.



Phase 5: Go Live with Confidence

- Schedule the production update during a low-impact time
- Train users on any changes in interface or workflow
- Monitor system health and performance post-deployment

Use **test scripts** and **signoffs** to streamline UAT.

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