

The Business Central SaaS Update Lifecycle: What You Need to Know











Review Release Notes

- Read Microsoft's release plans to understand what's changing
- Identify any changes that may impact your customizations, workflows, or integrations
- Start documenting areas that need testing or attention

Prepare Environment

- Inventory all customizations, extensions, and third-party integrations
- Communicate with stakeholders across departments
- Assign roles and responsibilities for the update process

Deploy to Sandbox

- Spin up a sandbox environment based on your production data
- Apply the update to the sandbox
- Confirm your data, configuration, and apps migrated successfully

Test and Validate

- Perform regression testing on your core business processes
- Run user acceptance testing (UAT) with key users
- Verify that all extensions and integrations function correctly

Go Live with Confidence

- Finalize documentation and resolve any outstanding issues
- Train and notify users about key changes
- Monitor system performance and support users post-update

Business Central SaaS updates aren't optional—having a repeatable process reduces stress, downtime, and risk.

Need help? ArcherPoint by Cherry Bekaert update services do the heavy lifting for you. Learn more.